

	<p style="text-align: center;">Site - " download.mantratecapp.com "</p>	<p>Download Mantra Drivers and Mantra RD service from the link and then installed it. Also we can check RD service installed or not properly with two services available in system - Mantra AVDM, Mantra AVDM Helper</p> <p>Check device installed or not in Computer Manage -</p> <p>Computer > Right click > Manage > Device Manager > Universal Serial Bus Controller > MFS100 (Yellow : not installed properly) (Grey : Installed properly) > Also check by click on properties</p> <p>For device testing -</p> <p>C drive > Program files > Mantra > MFS 100 > Drivers > MFS100 Test > Mantra.MFS100.Test > Run as administrator > Blue app will get open > Initialize > Start capture ></p> <p>Scan finger > Success</p> <p>For RD service -</p> <p>Browser > rdtest.aadhaardevice.com > Discover AVDM > wait for some seconds > Discovered successfully > start capture > scan finger > success</p> <p>If both test application's gave success message that means device is working properly.</p>
Sr. No.	Errors MFS100	Resolutions
1	Code 52	<p>In computer Manage when code 52 is coming then need to follow these instructions -</p> <p>Code 52 link - https://drive.google.com/file/d/0B2_bA8F0xrlhNzZyc3BSUjF9zak0/view</p> <p>MFS100 drivers 1005 setup - https://drive.google.com/file/d/0B2_bA8F0xrlhbz1DSVFheEtrdTg/view?usp=sharing</p> <p>First install code 52 drivers and then update 1005 drivers manually, after that check device icon in manage > then asked unplug device and restart the system.</p> <p>Then after restart install code 52 drivers again (device is unplugged only) > then plug device and check with test application.</p>
2	Error - 215 : Device is not registered	<p>In this error device is public so need to register it and then check by unplug and plug the device.</p> <p>If again it is showing public then click on 'register' button and then OK.</p>
3	Error - 720 : Device is not ready	<p>Check device serial number in AVDM portal, may be it is registered but not with '0'. So that means correct serial number is not registered so need to register that number again with '0'.</p> <p>Then asked client to unplug and plug the device and check again.</p>
4	Error - 4003 : System.net web exception : remote name could not be solved	<p>This is related to proxy server in client system.</p> <p>First we need to check the URL - " https://prodsvc.aadhaardevice.com ". If this URL not run in client's system then he has to check his network security issues, because without accessing this site we can not process further.</p> <p>If this site is accessing on client's system properly then we need to check the proxy settings -</p> <p>Internet explores > Tools > Internet options > Connections > LAN Settings > If proxy server check box is checked then -</p> <p>Services > Mantra AVDM > Right click > Properties > Log On > Enter system's user name and password</p> <p>Mantra AVDM Helper > Right click > Properties > Log On > Enter system's username and password</p> <p>Then check again with the " rdtest.aadhaardevice.com " .</p>
5	error - 571	<p>PIN Requires reset (this error will be returned if resident is using the default PIN which needs to be reset before usage)</p> <p>Suggested Message to the User:</p> <p>Please reset your PIN in UIDAI updation application and use new PIN in this application.</p> <p>Suggested instructions to the user:</p> <p>Please change your default PIN through UIDAI updation client and resend your authentication request.</p> <p>Probable Reasons</p> <p>This error will be returned if resident is using the default PIN which needs to be reset before usage.</p>

6	Error - 216 : UIDAI server is not reachable	This error was coming while UIDAI server was getting updated, so this is related to aadhaar server, we can not help into it.
7	Error - 6 : Used by another application	In this error first need to clear and close all background apps and then check if not done, Settings > Apps > Mantra management client > Clear Cache > Force Stop > restart the handset Then check again.
8	Error - 207 : Maximum limit exceeded	This means, device is being used in more than 10 handsets. Its limit is of maximum 10 handset, while using in 11th one it will give this error and also not work into that. Need to use device in previous 10 handsets only.
9	Error - 4001 : System.configuration	Need to check log file of that client by developer. Log file path - C drive > Program data (Unhide) > Mantra > CRD > Log > latest file For unhide folder - Organize > view > folders > show all
10	Code 28	It means divers has not installed, so need to install it again. If not done then need to change the system.
11	Code 10	Unplug and plug the device again.
12	Code 214 : Invalid data	Need to change the date and time of the system, it must be incorrect that's why this error will come. So correct the date and time of the system and then time zone also need to be set " chennai, kolkata. "
13	Code 2100 : network / time zone issue	Change the time zone of the system, need to be set - " 5.30 - Chennai/ Kolkata " Also turn off the Windows firewall in the system - Control Panel > System and securities > Firewall > OFF Also check internet connectivity, is it proper or not.
14	Code 700 - Captured Times out	This error comes when scanner is unable to detect finger in 15 second or user has not placed finger on scanner. Ask user to place finger properly.
15	Error 1001 - System.net.WebException : Unable to connect to the remote server	In this we can try by uninstall and install the RD Service from the system. And then again check by turn off the firewall in the system.
16	Code 740 : Need to reinitialize the device	In this error may be some issue occurs with the port or device's OTG cable. So check both handset's port and Device OTG cable. If not done then needs to be repair the device.