

Error Codes On Biometric Attendance System (BAS)

| Error Code | Description |
|-------------------------|---|
| 300 | Biometric Mismatch. |
| 330 | Biometric locked. Kindly contact UIDAI Helpline. |
| 500 | Invalid encryption of Skey. |
| 502 | Invalid encryption of PID. |
| 511 | Invalid PID XML format. |
| 561 | Request expired. |
| 562 | Device Time is wrong. |
| 800 | Invalid Biometric data. |
| 811 | Missing biometric data in CIDR for the given Aadhaar number. |
| 951 | Biometric lock related technical error. Kindly contact UIDAI Helpline. |
| 997 | Biometric corrupt in UIDAI. |
| 998 | Template not in Aadhaar. Try after 15 minutes. |
| 1201 | ASA Connectivity Lost to UIDAI. |
| 1204 | No Response from UIDAI. |
| 1205/9904/9904-A | Delay in response from AUA/ASA to UIDAI. |
| 9901 | Technical Error. |
| 9902 | User Not Registered. |
| 9903 | Invalid Device. |

RD Service Error Code

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|------------------------------|---|
| 521 / 524 / 527 / 812 | Failure from Device Vendor Service. Please try later else contact Vendor. |
| 700 | Scan your finger within the stipulated time period. |
| 720 | Device Initialization Error due to communication / link failure. Restart Device or Contact Vendor. |
| 730 | Finger Capture issue. Placing finger properly in scanner. |
| 740 | Device not Registered. Contact Vendor. |
| 822 | Internal Error. Reboot Device. |
| 900 | Device not authorized for AEBAS. Contact Vendor. |
| Data Sign Failed | Go to Setting --> Apps --> Mantra Management Client --> Storage and clear data. |
| Initiation error | Restart Device or contact vendor. |